

DEZZIV d.o.o

RETURN / EXCHANGE FORM

1. Your info: Order number: Item: Name and surname: Address: Phone: Email: 2. Description of mistake: 3. Type of return: o Reclamation (fix) o Replacement o Return of item (withdrawal from contract) Within 14 days from receiving the item, you inform us of withdrawal from the contract, no questions asked. Items must be returned unused, undamaged and in unchanged quantity at your expense within 14 day from withdrawal from contract. When returning the item, please attach also this form and invoice. 4. Solution: o I want to replace the ordered products with other product o I want them to be fixed / modified o I want a refund to my account: ___

Date:

Signature: